

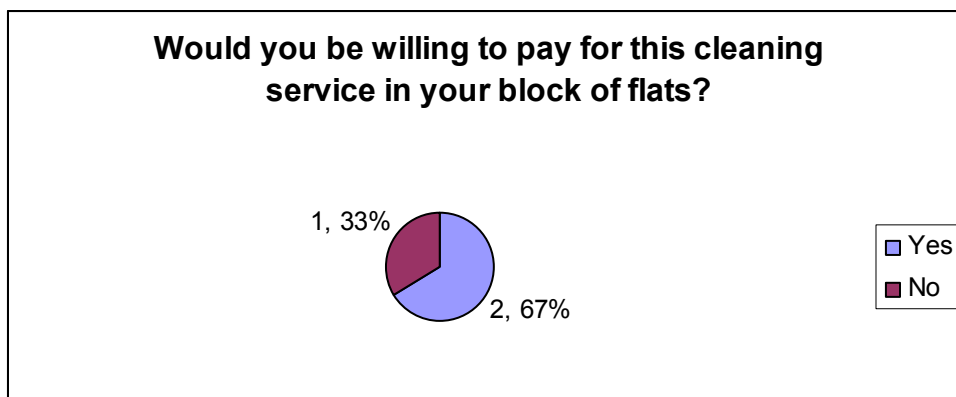
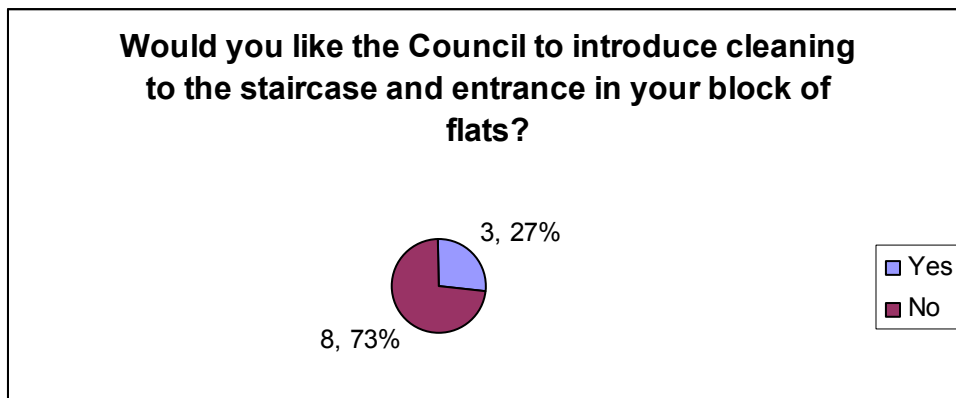
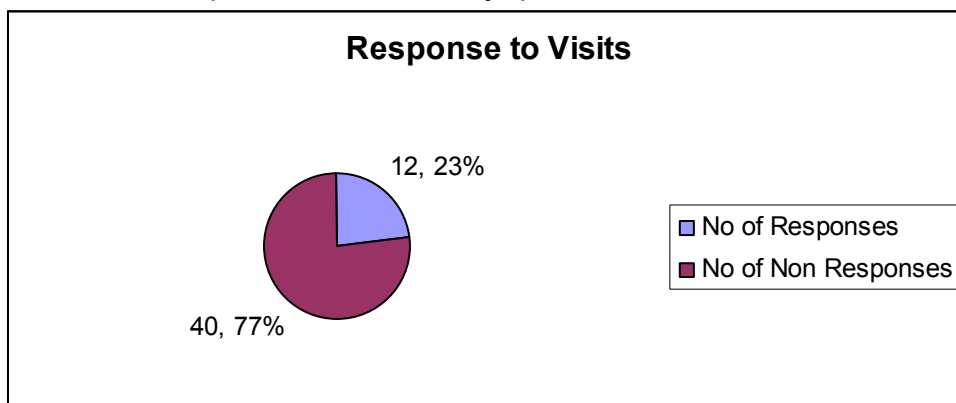
APPENDIX 3

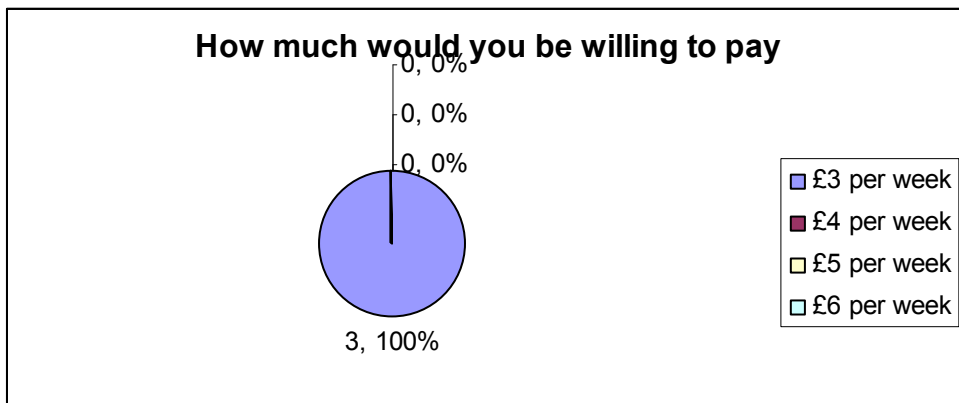
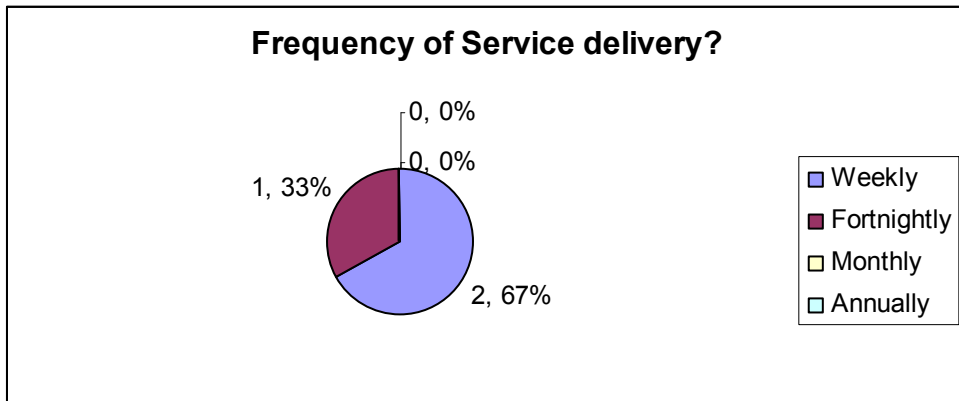
Council Flat Communal Cleaning Consultation outcome summary:

Exhall Close responses

During April/May/June **54 flats** in Exhall Close were consulted by face to face visits, the same questions as previous postal survey consultation were asked. (See appendix 1).

Please see responses below to key questions:





Conclusion

In summary:

- Due to the design of the flats in Exhall close Officers found it difficult to access the properties to conduct face to face consultation due to communal entrance leading to front doors being mainly locked.
- From the responses received 73% indicated that they would not like to introduce cleaning in their communal blocks, however, only 33% (one person) was willing to pay for the service.
- From the responses received that were interested in receiving the service 100% indicated they would pay £3 per week for the cleaning service and 67% felt the service should be delivered weekly.